

FRAUD Pulse

Fraud is top of mind for life insurance executives everywhere, regardless of the region in which they operate.

A recent research collaboration between LIMRA and Boston Consulting Group asked life company leaders from 62 markets about their biggest challenges related to fraud.¹

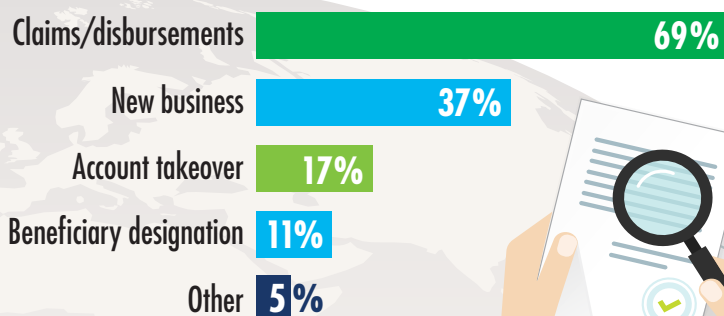
8 in 10 executives

(and **7 in 10 CEOs/Presidents**) confirm that **fraud is a concern** for themselves and their company.



Fraud that occurs with claims/disbursements is the primary concern for those closest to the top.

This is a consistent result across all regions worldwide, cited by 57 percent to 80 percent of respondents.



When asked about the areas of **regulation and compliance** that present the biggest challenge, nearly one quarter of executives rate **fraud** as an issue.



¹ What's on the Minds of Life Insurance Executives Globally: Managing Change in a Customer-Focused World, LIMRA and Boston Consulting Group, 2019.